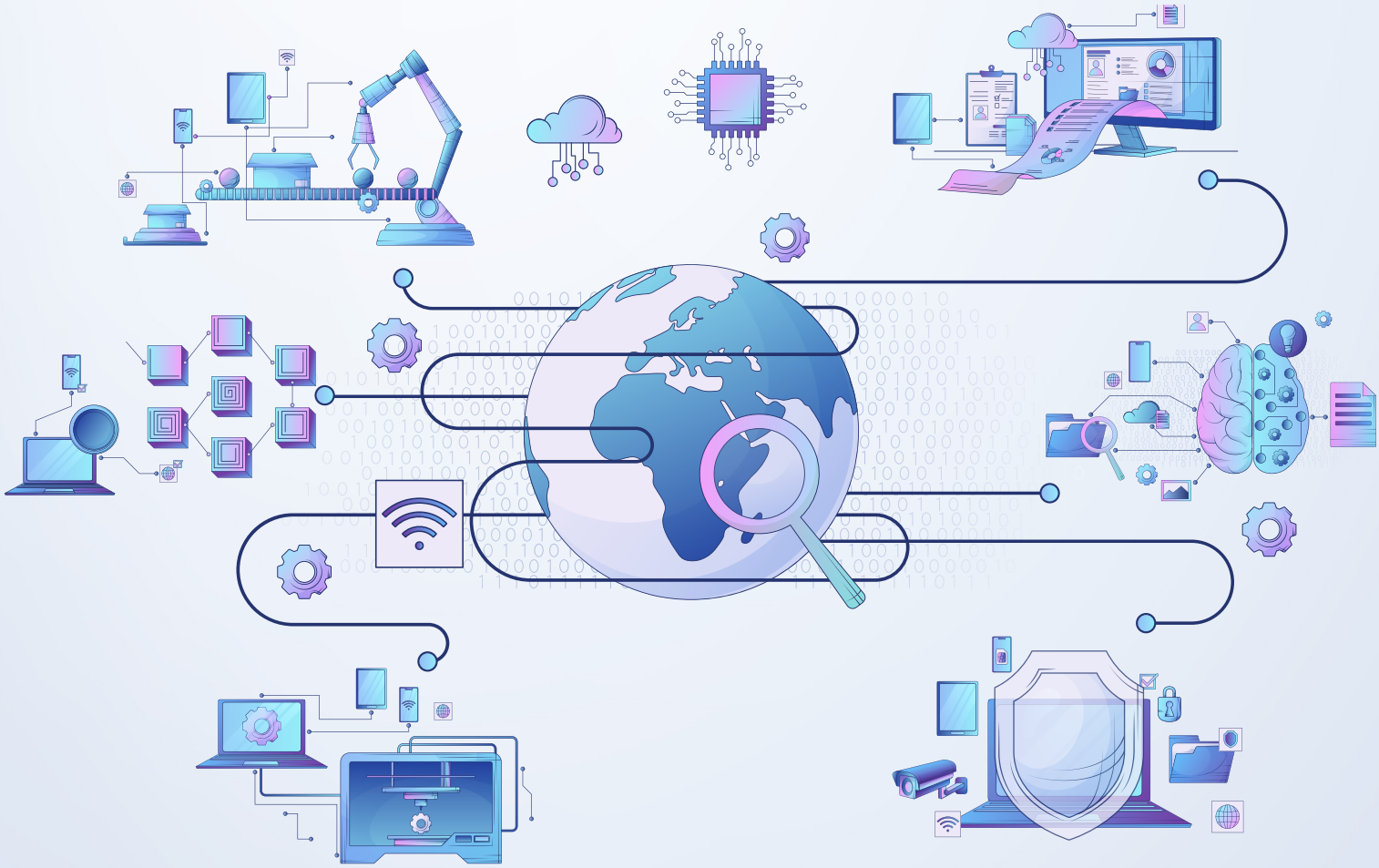
DAMCO
Ensuring Success. Always

Automation in Data Collection: Does Your Business Really Need It Today?

Explore the concept of Automated Data Collection, its many business benefits, and three real-world use cases in different industries



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Abstract

With the advent of digital businesses, data possesses significant potential as a valuable business resource, capable of expediting strategic decision-making, inspiring innovation, and conveying opportunities to teams and customers. However, numerous businesses encounter difficulties in effectively leveraging their data to furnish reliable and actionable insights. Hindrances to successful data strategies often stem from the absence of a pervasive data culture, impediments within the data pipeline, and delays in implementing data-driven initiatives. Another pivotal challenge for businesses revolves around the efficient data processing strategy including transformation and integration of data from diverse and siloed sources and formats, marked by intricate transformations and security threats stemming from the dependency on traditional data collection approaches.

The solution to these challenges lies in the right dose of digitalization and automation. Businesses worldwide are actively seeking workflow automation solutions that involve leveraging new-age technologies such as Robotic Process Automation (RPA), Artificial Intelligence (AI), big data analytics, and Optical Character Recognition (OCR). While RPA applications excel at swiftly and efficiently automating low-value and mundane activities, there is a notable gap in automating high-value tasks that demand considerable time, effort, and financial resources. An example of such a task is the collection of data from critical business documents. Recent advancements in technology, going beyond mere automation, enable organizations to broaden the scope of process automation to encompass tasks that were previously deemed non-automatable due to inputs being in the form of unstructured data, scanned images/documents, or handwritten texts.

This whitepaper unravels the process and vitality of automated data collection for different industries while highlighting the key differences between traditional and automated approach towards data collection operation. It further delves into the important role data aggregation plays in this process while elucidating the many business advantages enterprises can leverage by automating their data collection process. In the other aspect, the paper further describes the use cases of automated data collection and associated case studies, detailing how automation of different data collection processes brought in transformative results for the enterprises.

Data Alone Won't Make You Data-Driven, But This Can Help....

Data flows incessantly, serving diverse purposes such as targeting marketing campaigns, tracking advertising data, prospecting sales, operations across functions, engaging with customers and more. According to a recent prediction, the global total of created, captured, copied, and consumed data surged to 64.2 zettabytes in 2020 and is anticipated to surpass 180 zettabytes by 2025. This exponential growth underscores the unprecedented volume of data being generated worldwide, presenting myriad opportunities for companies seeking a competitive edge. Businesses,

irrespective of their size or scope, must adeptly collect and analyze substantial data volumes to make strategic decisions based on generated data insights. Furthermore, the surge in deployment of new-age digital solutions like AI and ML across industries necessitates organizations to amass and harness extensive data sets for the robust training for their digital solutions to be successfully implemented and leveraged.

Data collection involves the extraction of information from diverse sources, including public, government and private websites, online surveys, customer feedback forms, social media posts, and pre-existing datasets. Subsequently, this harvested data becomes instrumental in training AI/ML models, enabling them to execute a variety of business analytics tasks. The significance of data collection cannot be overstated; it stands as a foundational step in developing a resilient model. Essentially, the accuracy of an AI model is intricately linked to the quality and constant volume of the data it is trained on—adhering to the "garbage in, garbage out" principle. The process of data collection entails the accumulation of information from various origins, with a keen emphasis on aligning the gathered data with the desired outcomes from the AI/ML model. This meticulous approach ensures that the collected data forms a solid foundation for the subsequent training and performance of the model.

But Is "Data Collection" Sufficient Enough?

Nonetheless, data collection presents its own set of challenges. According to a survey by McKinsey involving 100 companies that integrated AI into their operations, 24% identified the primary hurdle in their AI implementation and development as the collection and harvesting of relevant data. Several barriers impede the data collection process:

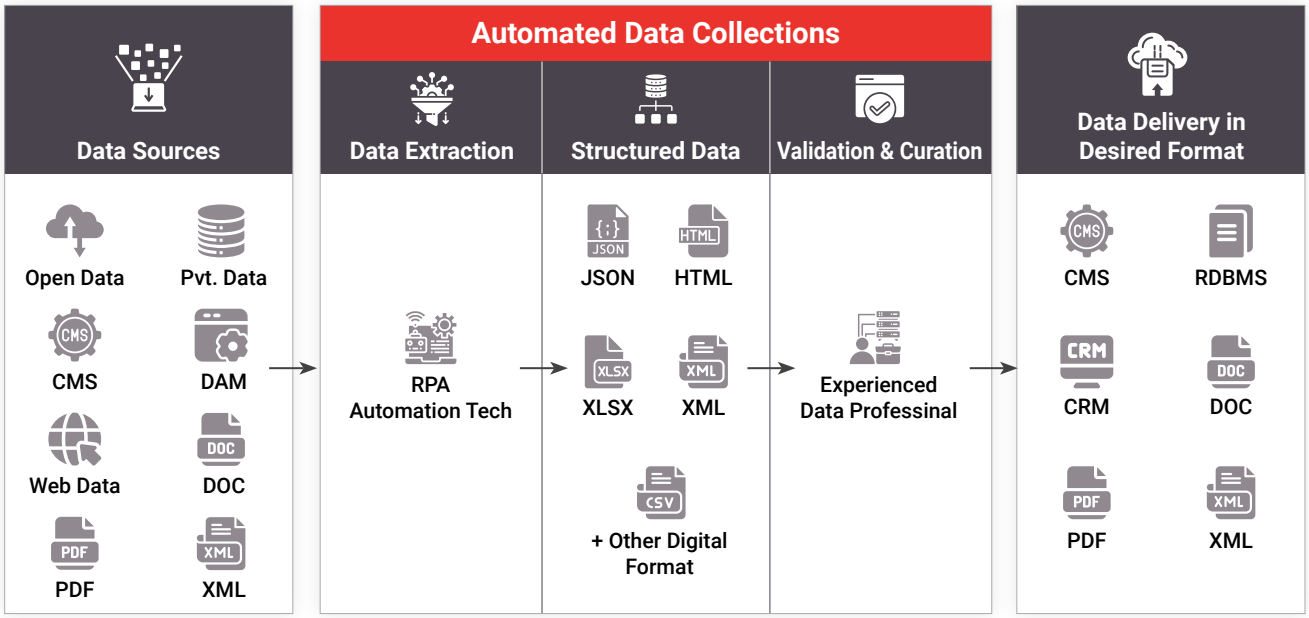
- **Data Migration:** Accessibility and Regulations: Despite the vast volume of available data, not all of it is readily accessible. Given the sensitivity and privacy concerns surrounding data, numerous regulations and policies restrict organizations from accessing or utilizing certain information. For example, privacy issues make medical data particularly challenging to obtain.
- **Accuracy:** Data earmarked for training purposes may exhibit biases, leading to inaccurate outcomes.
- **Quality:** Even when the data is both secure and unbiased, it may still be rendered unusable due to factors such as incompleteness, irrelevance, or obsolescence.

And "Automated Data Collection" Saves The Day....

Automating the process of data collection can mitigate these challenges while saving time, resources, and money. Essentially, the concept of automated data collection encompasses the systematic utilization of technology to capture, process, and store data without direct human intervention. The driving force behind automated data collection lies in its ability to enhance efficiency, accuracy, and scalability. By deploying a range of sensors, devices, and software

applications, businesses can streamline the data collection process, ensuring that valuable and business relevant information is acquired promptly and precisely. This transformative approach addresses the limitations of manual methods, where the potential for human error and delays in data availability often hindered decision-making processes. Automated data collection not only expedites the acquisition of information but also opens avenues for real-time processing, enabling organizations to derive immediate insights and respond swiftly to dynamic business environments.

Data, in raw and diverse formats, is collected from disparate sources such as private and public websites, CRMs, PDFs, and documents, as well as open data and undergoes a massive transformation. Business-critical data is extracted from the raw data using various RPA tools and formatted and structured into required formats such as XML, CSV, and other digital formats. The next step involves experienced data professionals who validate the data for optimized accuracy and append any gaps and missing information to enhance reliability. Once processed, the data is delivered to end-users in the desired format for further utilization.



With Its's Different Forms!

Artificial Intelligence	Web Data Collection	QR Codes & Barcodes
Optical Character Recognition	Intelligent Character Recognition	Intelligent Document Recognition

The Traditional One Or Its Automated Avatar: Which Data Collection Process Is Better?

On a global scale, the production of data has reached unprecedented levels, presenting abundant opportunities for companies striving to gain a competitive edge. Businesses, regardless of their size or scope, are compelled to gather and analyze substantial volumes of data for strategic, data-driven decision-making. However, the process of data collection can pose significant challenges, particularly for organizations still dependent on traditional paper-based manual methods. This reliance on traditional processes not only proves cumbersome but also results in substantial revenue loss annually due to inefficiencies, productivity and inaccuracy.

Recognizing the inadequacy of paper-based workflows, forward-thinking companies acknowledge the imperative of transitioning to sustainable digital solutions. They understand that integrating automation into the traditional data collection process is essential for ensuring precision in insights and facilitating informed, data-driven decision-making. However, that said, it is vital to understand the grass-root differences between traditional and automated data collection. Before we move forward, let's take a quick look at the detailed comparison:

Key Performance Indicators	Traditional Data Collection Process	Automated Data Collection Process
Process Type	Manual processes involving individuals collecting, recording, and inputting data physically into systems.	Technology-driven processes involving systems and tools to gather, process, and store data. Minimizing or eliminating the need for manual intervention.
Speed and Efficiency	Generally slower, leading to delays in data collection, processing, and analysis.	Operate at a much faster pace, providing real-time or near-real-time data insights, leading to enhanced efficiency and quicker decision-making.
Scalability	Issues in scaling efficiently, especially when dealing with large volumes of data.	Designed for scalability and effortless handling of growing datasets without a proportional increase in resource requirements.
Cost and Resource Intensity	Require extensive human resources, leading to higher labor costs.	Higher initial setup costs but more cost-effective in the long run due to reduced reliance on manual labor.
Accuracy and Consistency	Greater risk of errors in data entry, transcription, or interpretation, thus compromising accuracy.	Eliminates the risk of human errors, ensuring a higher degree of accuracy and consistency in data collection.
Real-time Monitoring	Lacks real-time data monitoring capabilities	Enables real-time monitoring of data streams, allowing for timely responses to changes, trends, or emerging issues.
Adaptability	Struggle to adapt to evolving data formats and technological changes.	Designed to be flexible and adaptable and can seamlessly integrate with other technologies and accommodate changes in data formats.
Use Cases	Common utilization in scenarios where manual involvement is feasible, such as small-scale data collection or tasks with limited complexity.	Favored for large-scale operations, complex analytics, and situations where real-time insights are crucial.

Meet “Data Aggregation”: The Silent Yet Crucial Supporter of Automated Data Collection

While organizations consistently amass extensive data from diverse sources, the real hurdle lies in converting this raw data into actionable insights that facilitate informed decision-making. This is where the significance of data aggregation becomes apparent. Data aggregation assumes a pivotal role in the realm of data automation, empowering organizations to optimize their data management processes and extract valuable insights with efficiency.

In essence, data aggregation is the procedure of gathering and merging data from disparate and siloed sources into a standardized format and centralized location. This encompasses the collection of raw data elements and their transformation into a more organized and practical structure. The amalgamated data may encompass diverse types, including numerical, text, or categorical data. Through the consolidation of varied datasets, organizations can attain a comprehensive and holistic perspective of their operations, customers, and prevailing market trends. As it is quite evident, data aggregation plays several important roles in the process of automated data collection.

Role 1: Seamless Data Integration

The pivotal role of data aggregation in data automation is highlighted by its capacity to facilitate smooth integration of data from diverse sources. Leveraging automated tools and technologies, organizations can efficiently gather data from a range of systems, databases, applications, and external sources. Through the consolidation of data into a unified format, organizations can eradicate data silos, establishing a singular source of truth for thorough analysis and reporting.

Role 2: Improved Data Accuracy & Consistency

By enhancing data accuracy and consistency, data aggregation mitigates human errors and upholds data quality standards. Automated tools for data aggregation employ techniques like data cleansing and validation, which involve tasks such as eliminating duplicate entries, standardizing formats, and identifying data integrity issues. This proactive approach ensures that organizations uphold a level of reliability and consistency in their data, ultimately contributing to more precise analysis and informed decision-making.

Role 3: Efficient Data Processing

Data aggregation enables organizations to handle extensive volumes of information with greater efficiency. Rather than scrutinizing isolated data points, aggregated data offers a more comprehensive perspective, fostering more precise and insightful analysis. By automating the process of data aggregation, organizations can economize on time and resources. This, in turn, allows data scientists and analysts to concentrate on extracting meaningful insights instead of engaging in the manual collection and preparation of data.

Role 4: Real-time Insights

The utilization of automated data aggregation empowers organizations to obtain real-time insights through the continuous collection and updating of data. This real-time data aggregation guarantees that decision-makers have access to the latest information, enabling prompt responses to dynamic shifts in market conditions, customer behavior, and other pertinent factors. By automating the data aggregation process, organizations can diminish the time gap between data collection and analysis, thereby enhancing the agility and effectiveness of their decision-making processes.

Role 5: Scalability & Flexibility

Managing escalating volumes of data poses a challenge for organizations, underscoring the significance of scalability and flexibility. When automated, data aggregation emerges as a solution, empowering organizations to manage extensive datasets and flexibly respond to shifting data demands. Automated tools seamlessly incorporate new data sources, implement transformations, and adapt aggregation processes. This amalgamation of scalability and flexibility equips organizations to remain agile in the face of evolving business needs.

Automated Data Collection- Transforming Businesses With A Myriad of Advantages

While paper has been long serving as the primary medium for storing and disseminating information for a lot of firms, its efficiency has been diminishing in contemporary contexts. While it may still be expedient for individuals to quickly jot down notes on paper, businesses often find paper workflows more detrimental than beneficial in the current digital-first world. Maintaining paper-based documentation consumes valuable time and financial resources. The solution to enhancing productivity and reducing costs lies in automated data collection. Companies that embrace automated data collection witness substantial improvements across vital aspects, including mitigating business risks, elevating customer satisfaction, and augmenting revenues while reaping several other business benefits.

Improved precision

Automated data capture utilizes sophisticated optical character recognition (OCR) algorithms and machine learning functionalities to accurately extract data from documents. The OCR technology exhibits intelligent interpretation of diverse fonts, handwriting styles, and intricate layouts, guaranteeing a high level of accuracy in data extraction. This eradicates the errors inherent in manual data entry, including typos, transpositions, and omissions. Businesses can place confidence in the accuracy of the extracted information, particularly in critical processes such as financial analysis, inventory management, and decision-making. The improved accuracy also contributes to enhanced compliance with regulatory requirements, consequently reducing the risk of penalties or legal complications.

Enhanced efficiency

Automated data collection plays a pivotal role in boosting efficiency by eradicating manual entry and streamlining workflows for processing documents. It has the capability to handle substantial volumes of documents in a fraction of the time required by a human operator. Automated systems excel at extracting data from multiple documents concurrently, thereby reducing processing time and enabling employees to concentrate on more strategic responsibilities. This heightened efficiency results in expedited turnaround times, elevated customer service levels, and increased operational productivity. Furthermore, it facilitates business scalability without the need for additional personnel, thereby supporting growth and expansion endeavors.

Enhanced Data Accessibility and Search Capability

Software solutions for data collection transform extracted data into a digital format, enhancing its accessibility and searchability. The digitized data can be stored in structured databases, facilitating rapid and efficient retrieval based on specified criteria. This improved accessibility and search capability empower businesses to swiftly locate and retrieve information, facilitating timely decision-making, audits, compliance checks, and data-driven analysis. It also promotes seamless collaboration and data sharing among different departments and stakeholders, developing a more interconnected and efficient work environment. Organizations can derive valuable insights and gain a competitive edge by unlocking the full potential of their data assets.

Smooth Integration with Pre-existing Systems

These solutions are developed to effortlessly integrate with the existing software and systems within an organization. They can seamlessly integrate with enterprise resource planning (ERP) systems, customer relationship management (CRM) software, accounting tools, and other business applications, ensuring a streamlined data flow between diverse systems and minimizing the occurrence of data entry duplication and errors. Real-time synchronization is also achievable, guaranteeing that data remains current across multiple platforms. This seamless integration augments operational efficiency and data integrity, maximizing the utility of current technology investments. Furthermore, it simplifies IT management and diminishes the necessity for intricate manual data transfers or import/export tasks.

Heightened Compliance and Data Security

Automated data collection prioritizes data security and compliance through the implementation of robust encryption and access control measures. Adhering to stringent data protection regulations, these solutions ensure the confidentiality and integrity of sensitive information contained within documents.

Greater Savings

The automation of data collection contributes significant cost savings to businesses. Manual data collection and entry necessitates considerable human resources, training, and supervision, resulting

in elevated labor costs. The adoption of automated solutions enables organizations to diminish or eliminate the requirement for dedicated data entry personnel. Furthermore, the risk of errors and the consequent costs related to rework and reconciliation are minimized. Automation also diminishes reliance on paper-based processes, thereby reducing expenses associated with printing, storage, and document handling. This optimization in costs empowers businesses to allocate resources more efficiently and invest in other areas of growth and development.

Helping Key Industries In One Way Or The Other!

The pivotal factor for the success of digital transformation is recognized as automated data collection. According to Frost and Sullivan research, businesses frequently adopt automation with the aim of improving customer experience. The crucial role of automated data collection in optimizing various business processes, boosting revenue, and enhancing employee performance remains significant across industries and organizational sizes. Notably, certain industries have experienced noteworthy transformative outcomes through the integration of automated data collection.



Healthcare

The integration of automated data collection systems streamlines processes such as patient monitoring, record-keeping, and treatment tracking, leading to more accurate and timely information for healthcare professionals. Automated data collection also facilitates the seamless exchange of information between healthcare providers for a more cohesive and collaborative patient management. Additionally, it also enables healthcare organizations to derive valuable insights from large datasets for improved diagnosis, treatment strategies, and overall healthcare outcomes.



Finance & RegTech

Automated data collection in both finance and regtech is pivotal in fostering data accuracy, transparency, and agility, ultimately contributing to more effective risk management and regulatory compliance in these dynamic industries. In finance, automated data collection streamlines processes such as transaction recording, risk management, and compliance reporting, reducing the likelihood of errors and enhancing overall operational speed. The regtech sector benefits significantly as automated systems efficiently gather, analyze, and monitor vast amounts of financial data to ensure compliance with evolving regulatory requirements.



Retail

Automated data collection enables retailers to gain valuable insights into customer behavior, facilitating targeted marketing efforts and personalized shopping experiences. Through advanced technologies, retailers can automatically track inventory levels, monitor consumer preferences, and streamline the supply chain to optimize operational processes and enhance overall customer satisfaction in the competitive landscape.

Supply Chain

Automated data collection within the supply chain brings unprecedented efficiency, visibility, and responsiveness to logistics and inventory management. Through automated data collection technologies, the supply chain can seamlessly capture and transmit data at every stage, from manufacturing to distribution and retail, further minimizing human errors, accelerating data processing, and ensuring real-time visibility to foster agility, and ultimately contributing to increased efficiency and customer satisfaction.

Manufacturing

The seamless integration of automated data collection in manufacturing can help in collecting real-time data on equipment performance, production rates, and inventory levels, further driving predictive maintenance, minimizing downtime and reducing the likelihood of equipment failures, while giving manufacturers an opportunity to optimize production workflows, improve supply chain management, and make data-informed decisions for enhanced overall productivity.

Wondering How Automated Data Collection Can Impact Your Business? This Might Help...

Case Study 1

Leading RegTech Firm Enhances Business Agility with Automated End-to End Data Collection, Processing and Management

The client is a leading global SaaS-based RegTech solution company, providing end-to-end classified regulatory intelligence through 5000 issuing bodies across 180 jurisdictions and 60 different languages.

Due to the extended jurisdictions in different countries, the client faced multi-dimensional challenges in terms of ineffective data management and inefficient data collection, which gave birth to other issues such as poor data quality, higher costs and missed deadlines.

Multitude of daily operations with unique challenges and complexities	Inefficient data collection, handling, processing, and management	Lack of streamlined data operations	Greater manual efforts and associated operational costs	Stringent timelines coupled with huge data volumes

Damco planned to deploy intelligent end-to-end automated data management and processing solution to improve data quality while reducing turn-around-time. We implemented automated language recognition & data extraction tools to facilitate swift content interpretation and conversion of diverse languages. Artificial intelligence, OCR, ML, and data parsers were used to streamline and accelerate the digitalization and transformation of unstructured, paper-based legal data. Our team harnessed the power of intelligent automated data ingestion pipelines to handle data scattered over 80,000 different pages in just 7 days. This automated solution also ensured responsiveness and data compliance while improving data quality through automated data validation and reconciliation process. The entire data transfer was secured through Secured File Transfer Protocol (FTP) to maintain data confidentiality and integrity.

The partnership between Damco and the client resulted in:

- Faster data processing and timely business-critical decision making
- Improved data compliance and data accuracy
- Enhanced security, lower regulatory penalties or revenue leakages
- Greater cost savings in terms of reduced manual labor
- Faster & effective response to evolving market dynamics
- Enhanced business agility and ease of adapting to changing business requirements

Case Study 2

An Eminent, US-based Record Management Company Improved Its Patient-Centric Care By Streamlining Their Patient Data Extraction Services With Robotic Process Automation

The client is a leading, US-based record management company, with special focus on healthcare related records, and extends end-to-end data support services including, document digitization, document scanning, OCR scanning, among others.

Huge data volumes and lack of optimized processes created lacunas in the client's entire workflow, leading to issues such as inefficient patient data extraction from different medical systems, poor data quality, greater costs, and delays in the delivery of patient data.

Poor patient data retrieval process	Compromised data integrity and accuracy during the process	Utilization of manual labor	Absence of standardized data formats	Lack of detailed reporting on the extracted data

Damco's team decided to deploy a tailored Robotic Process Automation (RPA)-powered solution in combination with human expertise to streamline the process of patient data extraction from various medical systems. We allocated a dedicated team of skilled professionals with strong expertise on EcW/HER/EMR portals for this project. Further, RPA was implemented though trained bots which retrieved patient data from disparate sources while automating the redundant tasks. Automated scripts were designed and deployed to identify damaged documents during data transfer and perform quality checks on the downloaded data. Finally, we established a daily and monthly reporting mechanism to maintain transparency while providing the client with critical insights into the project outcomes.

The joined forces of Damco and the client led to:

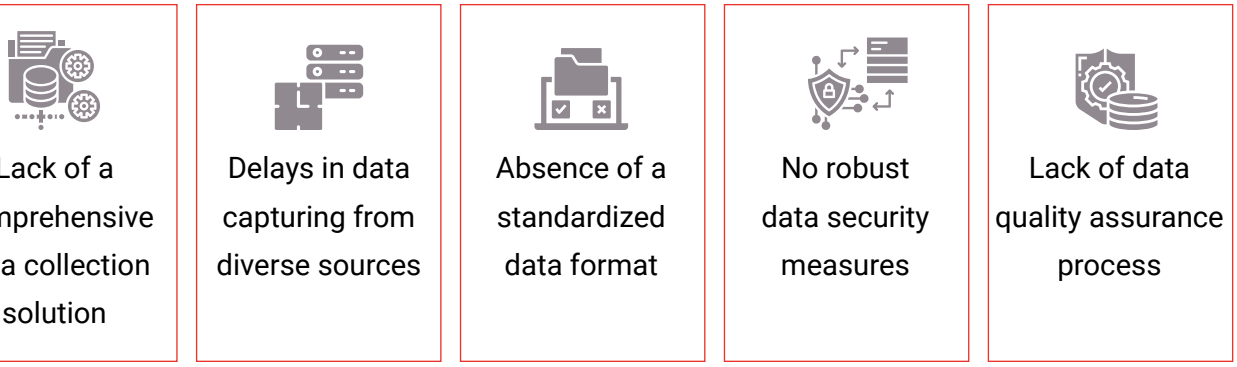
- Enhanced efficiency & speed of data extraction process
- Improved data accuracy
- Ease of scalability
- Uniform data quality
- Competitive advantage with more accurate and reliable healthcare data

Case Study 3

Pacific Region's Largest Banking Group Accelerated Their Mortgage Processes & Improved Their Data Management With RPA-powered Data Capturing

The client is one of the leading banks of Australia and holds the position of the largest banking group in New Zealand and Pacific region. With a rich legacy of over 180 years, the client offers diverse services in retail banking, private banking, commercial banking, wealth management, and institutional banking.

Lack of real-time access to the latest and comprehensive information on the property prices listed in different websites and other sources was creating bottlenecks for the mortgage team of the client as this data facilitated accurate property valuation and mortgage assessments. Moreover, the data was coming from different sources, making the management of this vast dataset a major pain point.



Damco deployed Robotic Power Automation-powered hybrid automated data capture and reporting solution in combination with dedicated manual efforts helped client's mortgage team manage huge datasets and make informed lending decisions swiftly and efficiently. We allocated a dedicated team of skilled professionals with strong expertise on data capture, data analysis, and data quality assurance for this project. Further, the RPA team categorized the different websites from which data was sourced and created specialized bots for these different websites and mobile apps. These bots were trained to capture and extract data accurately and swiftly from these sources. We also deployed manual data capture processes to extract the relevant datasets from sources that cannot be automated into predefined templates. To ensure data accuracy, we deployed a robust quality control process, including the end-to-end quality check of the captured data. Lastly, we established a daily and monthly reporting mechanism with detailed reports on quantity, quality, and downtime faced during the data capture process.

The collaboration between Damco & the client led to: :

- Improved data capturing efficiency and optimized workflows
- Enhanced data accuracy and consistency
- More informed strategic decisions with consistent, accurate, and complete data
- Ease of scalability without any major disruptions
- Greater cost savings in terms of reduced manual labor
- Competitive advantage in terms of faster response to market and customer demands, and reduced operational costs

And Here's The Big Question: Is Automation Worth Considering For Data Collection Workflows?

Several factors and considerations are involved when deciding whether to automate your data collection activities. Enlisted are some key pointers that would help you make a sound decision:

Factors	Consideration	Decision
Scale and Volume	If your business handles significant data volumes on a regular basis, automated processes can accelerate data collection and processing while improving efficiency.	Yes, if data volumes are huge, automation can likely provide an edge.
Data Source Complexity	If data sources are disparate and complex, automation can streamline the data collection process while ensuring consistency in the collected data.	Yes, if dealing with intricate data sources, automation can streamline both collection and integration processes.

Consistency & Accuracy of Data	The likelihood of human error considerably reduces with automation, thus ensuring more consistent and accurate data collection.	Yes, if your decision-making and business operations relies heavily on data consistency and accuracy.
Need for Real-time Data	If your business decision-making requires real-time data, automation can deliver timely and latest updates.	Yes, if real-time data is a game changer for your business, automation accelerates data collection processes.
Optimization of Resources	If you want to utilize your human resources for more innovative and value-added tasks, automation can handle the mundane data collection tasks.	Yes, if improved productivity and optimal resource utilization is the goal.
Investment Considerations	Though automating data collection is certainly cost-effective in the long-term, there are some initial implementation investments.	Yes, if the business is prepared to incur upfront expenses with long-term benefits and efficiency edge in mind.
Data Security & Privacy	If your business requires a strong adherence to security and privacy regulations, automation systems can safeguard your business-critical data.	Yes, if the business can establish highly secure automated workflows to secure the data.
Scalability & Adaptability	If your business has an aggressive growth plan, go for automation systems capable of adapting and scaling to accommodate growing data needs.	Yes, if adaptability and scalability are paramount for future business plans.
Regulatory Compliance	As per the industry requirements, businesses' automated data collection processes should meet the relevant regulatory compliances.	Yes, if the business can deploy automated workflows while meeting all regulatory compliances.
Manual Supervision	Though automated processes don't exactly require manual intervention, some tasks may still need human supervision to ensure higher data quality.	Yes, if the business can establish a perfect balance between human efforts and automation.

Why Damco For Automated Data Collection?

The answer is simple: the time is now for a truly data-driven organization

27+ Years of Experience	**500+** FTEs across Geographies	**100%** Data Security	**99%+** Accuracy Achieved	**24x7** Availability

- **High Quality and Reliability:** We maintain rigorous quality control benchmarks through multi-level quality checks, and our professionals strictly adhere to standards to ensure you receive precisely what you anticipate.
- **Faster Turnaround Time:** We leverage advanced technologies along with methods to deliver transformed datasets while lowering the cost.
- **Cost Effective Pricing:** We provide realistic yet highly competitive rates to our clients powered by advanced technologies and methodologies leveraged in our web-based data collection projects.
- **Assured Data Security & Accuracy:** When you outsource data transformation services to Damco, we ensure that only authorized individuals can access your data though a dedicated secured FTP account, while safeguarding your information at every stage and ensuring 99% data accuracy.
- **Cost Effective Pricing:** We provide realistic yet highly competitive rates to our clients powered by advanced technologies and methodologies leveraged in our automated data capture solutions projects.
- **Industry Specific Solutions:** Leading smart data transformation company, pinned by 27+ years of experience in different verticals, including Insurance, Retail, Healthcare, Education, FMCG, etc.
- **Global Presence:** Headquartered in Plainsboro, New Jersey, and supported by multiple offshore offices located in the USA, UK, Luxembourg, and India.

About Damco

Damco Solutions is a strategic IT enabled services provider for back-office, administrative, and non-core business activities to overcome process challenges, improve operational efficiency, and deliver business value. Specific to data outsouring services, Damco is a leading provider of data support services underpinned by its 27+ years of experience in providing cost-effective custom data solutions and new-age technologies such as automation and AI/ML. Our Data Servies include Automated Data Collection, Data Entry, Data Processing, Data Annotation, Data Conversion and ePublishing services. Get in touch with us to learn more about how we can help you transform your business data into business-critical actionable insights with 99% accuracy, low tun-around time, and cost.

Contact us for more information on Damco's Offerings.

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